

TRIPURA STATE CO-OPERATIVE BANK LIMITED**A Schedule Bank****HEAD OFFICE :: AGARTALA :: TRIPURA****Post Office Chowmuhani, Agartala****West Tripura, PIN-799001.****Mail: tripurasbltd@gmail.com / coopbankho@tscb.co.in****TSCB/HO/IT/TENDER/ATM CARD/02**

Celebrating

75
Azadi Ka
Amrit MahotsavG20
भारत 2023 INDIA**Dial:-0381-232-4011/5936/ 3929****FAX :- 0381-232-3144****Visit us : .tscbank.nic.in****Dated: 03.08.2023****CORRIGENDUM**

This is regarding the RFP published vide no. TSCB/HO/IT/TENDER/ATM CARD/01 on 25.07.2023 regarding Selection of Debit Card Vendor for Tripura State Cooperative Bank Ltd. This is published in reference to the prebid queries received w.r.t. the above published RFP by interested bidders.

In accordance to the queries received, the Bank's Management hereby clarifies the following:

Sl No.	Queries/Clarification requested	Changes/Clarifications
1.	Will the mentioned 50K Rupay EMV cards be ordered in single lots? If not, what is the minimum order quantity?	Personalized 2,000 nos of Rupay Platinum and 23,000 nos of Rupay Classic cards (approx.) will be ordered during the initial phase of the work order. ✓
2.	Mentioned 50K cards is the yearly Qty or Total 5 Year qty.	As mentioned above, the initial order will be made, the remaining quantity will be ordered in phases over the course of 5 years, the proposed rate to remain same throughout the period of 5 years. ✓
3.	Is the artwork/design for the Rupay Classic and Platinum cards the same, based on the given Welcome kit specifications.	Artwork for Rupay Classic and Platinum cards will be different and the same will be approved by the Bank and NPCI. .
4.	Is pin mailer printing is Bidder scope of work? If yes kindly share the quantity breakup for the same.	Under schedule 4.4. of scope of work the Pin mailers is included in the scope. The details regarding the quantity will be decided during the issue of the work order. ✓
5.	Is a pin mailer and a pin mailer envelope required? If so, could you please give the specification?	Separate pin mailer envelope is not required. ✓
6.	Request the bank to kindly covert the EMV card requirement to DI cards.	No change in existing scope. ✓
7.	Requesting to add this mentioned clause. "It is understood that the Vendor shall print/manufacture based on the information/artwork provided by the BANK. Hence, the BANK shall always keep the Vendor harmless and indemnified in case of any third-party claim for IP infringement and with respect to the ownership or authority to print or otherwise".	Please refer clause 4.2.3. of the RFP. ✓
8.	Need clarification on submitting documents whether we need to submit through Online or should we need to send the hardcopies to Head office.	The participating agencies will be required to submit Technical and Financial Bid (separate encrypted folders) via mail. The password for the folders is to be shared as per schedule mentioned in the RFP. . The physical copy of the Sealed Technical Bid only along with Tender Fee and EMD should reach the Head Office of the Bank in Agartala within 10.08.2023. ✓


(BHAJAN CH. RAY)
 Managing Director,
 Tripura State Co-op. Bank Ltd.
 Head Office, Agartala

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9.	Table 5.1. SI 9: The Bidder should have ISO/ Security Certification.	It stands corrected as follows : "ISO 9001:2015 or ISO 27001 Certificate".
10.	Request you to consider below TAT: "Cards -72 working hours for dispatch of welcome kit".	The TAT is hereby updated to 72 working hours for the dispatch of Welcome kit.
11.	As this Tender is for the Tripura State Co-Operative Bank, we therefore kindly requesting that you consider the experience of DCCB and Co-operative Bank also.	No change in the current eligibility criteria.
12.	Request the bank to kindly covert the EMV card requirement to DI cards. ✓	No Change in the current scope.
13.	Clause 5.12.1 "BANK by written notice sent to the selected Bidder may terminate the contract in whole or in part at any time for its convenience giving Three months prior notice. The notice of termination shall specify that the termination is for convenience stipulating the extent to which performance of the Selected Bidder under the contract is terminated and the date upon which such termination become effective."	"Both the Bank and the selected bidder can terminate the contract by issuance of a written notice sent three months prior from the date of termination to the corresponding party. The notice issued should specify the reason for termination and the date upon which such termination become effective."


(Sri Bhajan Chandra Ray)**Managing Director,**

(BHAJAN CH. RAY)
Managing Director,
Tripura State Co-op. Bank Ltd.
Head Office, Agartala.